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May 11, 2004

Tenet
U.S.C. University Hospital
1000 S. Fremont Ave.
Alhambra, CA 91803

Subject: Outstanding Billing for Anthony & Carol
Date of Service 9/23 & 10/8 Account #
\$5,000 Approx. Balance billing

Gentlemen,

Enclosed is the Schedule of Benefits for the xxxx group plan and an Explanation of Benefits from Health Care Partners. The SOB clearly shows that Hospital Charges are PAID in full. The EOB shows that your "Net Charge" was approved and while I can't tell from the paperwork that Health Care Partners paid you that much, I spoke to Barbara Castile today and she advises that there are NO co-pays and that this billing has been paid in full.

Please send any further correspondence on this to either me or Health Care partners and do NOT call the xxx's. They are getting upset, when they should be enjoying life more after having the surgery.

Thanks,

Steve

Enclosures

cc: Carol & Tony xxx
Barbara Castile - Health Care Partners