

hal g

May 27, 1993

Mr. Steve Shorr
1486 Stonewood Court
San Pedro, CA, 90732-1543

Dear Steve;

In today's mail I received three checks from the _____ paying (almost) their share of the hospital and Doctor's bills on the medical claim my wife incurred over one year ago. (I say almost because they paid 80% rather than the 90% they were obligated to pay).

I consider that my claim against the _____ has been satisfied and shall pursue no further action against either _____ or the _____

Steve, in my opinion, you were the most helpful individual in this very frustrating matter: and I appreciated the extra work and effort you put forth on my behalf. Bobbi and I were very impressed with the very thorough follow up work you did in this matter.

I shall recommend you to all of my fiends and associates; and if I can move some business your way, you can be certain that I shall.

Thanks again, Steve, we both truly appreciate what you did.

Best regards,



Hal and Bobbi G.