

# HOW TO REACH US

## Broker Administration

### Department

1-800-440-2323

Fax: (626) 405-5947 (For all  
commission issues)

## Individual and

### Family Broker Sales

1-800-789-4661, option 6

1-800-207-5084 (Web site support  
for those applying online)

## Small Business Broker Sales

1-800-789-4661

Fax: 1-800-369-8010

## Small Business

### Renewal Management

1-800-790-4661, option 2

## Large Group Sales

Jessica Huang (Northern California)  
(415) 512-6035

Vivian Yun (Southern California)  
(213) 215-9586

## Member Service Call Center

1-800-464-4000 (English)

1-800-788-0616 (Spanish)

1-800-757-7585 (Chinese dialects)

1-800-777-1370 (TTY for the  
deaf, hard of hearing, or speech  
impaired)

## Chinese Appointment

### Call Center

1-877-393-2332 (Northern  
California only)