



Individual, Family and Medicare Eligible Plans

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Blue Shield of California Website: www.blueshieldca.com

Questions about advertising: Kendra Webster - 415.229.5540

IMPORTANT PHONE NUMBERS

Producer Services 800.559.5905

Member Services - Customer Service 800.431.2809

Member Services - IFP Claims:

HMO 800.424.6521

PPO 800.351.2465

PPO - Pre-authorization 800.343.1691

Dental Member Services

HMO 800.585.8111

PPO 888.702.4171

Dental Claims 888.679.8928

Short-term Health Claims 866.510.8778

Pharmacy Services 800.535.9481

The Eye Care Network Discount Vision Program 800.793.9288

Provider Relations 800.258.3091

E-Talk 800.521.2114

IMPORTANT FAX NUMBERS

Producer Services 209.371.5830

IFP Applications 888.386.3420 or 209.367.6490

Medicare Supplement Applications 209.367.6391

Medicare Part D Applications 818.228.5141

Pend Information 209.367.6395

IFP Subscriber Change Application/Member Plan Transfer Form .. 916.350.7500

Co-op/Advertising Reimbursement Requests 800.837.4635

(see other side)

IMPORTANT EMAIL ADDRESSES

New Scanned IFP Applications *IFPapplications@blueshieldca.com*
Pend information *Pend.Updates@blueshieldca.com*
App status, premium info,
commission info, supplies *ProducerServices@blueshieldca.com*

IMPORTANT MAILING ADDRESSES

Mail Updated Licenses/E&O Certificates/Producer Appointment Documentation to:

Producer Services, P.O. Box 2630, Lodi, CA 95241-9918

Mail New IFP or Medicare Supplement Applications (ONLY) to:

Attention: I & M - Applications, P.O. Box 3008, Lodi, CA 95241

Overnight New IFP or Medicare Supplement Apps (ONLY) to: (NO USPS MAIL ACCEPTED)

Attention: I & M - Applications, 3021 Reynolds Ranch Parkway, Lodi CA 95240

Mail IFP Subscriber Change Requests to:

Attention: IFP Plan Transfer Team, P.O. Box 629013, El Dorado Hills, CA 95762-9989

Overnight IFP Subscriber Change Requests to:

Attention: IFP Plan Transfer Team, 4203 Town Center Blvd., El Dorado Hills, CA 95762

Mail New Medicare Part D Applications to:

Medicare Rx Plan, P.O. Box 927, Woodland Hills, CA 91365-9856

Short-term Health Claims:

Blue Shield Life and Health, P.O. Box 1812, Beattyville, KY, 41311

IFP Claims:

Blue Shield of California, P.O. Box 272540, Chico, CA 95927-2540

Mail IFP/Medicare Supplement Premiums to:

P.O. Box 51827, Los Angeles, CA 90051

Overnight IFP/Medicare Supplement Premiums to:

1210 Commerce Ave., Suite G, Woodland, CA 95776

Mail Medicare Part D Premiums to:

6300 Canoga Ave., Woodland Hills, CA 91367, Attn: Finance