



P.O. Box 9042
Oxnard, CA 93031-9042

March 29, 2011

Steven Shorr
1027 W 11th #3
SAN PEDRO, CA 90731

Group Number:
Group Name:
AUTOMOTIVE

Dear Group Administrator,

We have not yet received a response to our recent written requests (see copies enclosed). Without your response we cannot document that your group meets the 75% participation requirement.

We hope that you will either submit documentation that your group meets the 75% participation requirement or improve your group's participation percentage to meet the requirement. We look forward to assisting your group in meeting this goal. However, if your group does not meet the minimum 75% participation, we regret to inform you that your group's coverage will be cancelled as of midnight May 31, 2011, as permitted by the termination provision of your Group Benefit Agreement.

Conversion (Individual) coverage is available to you and your employees who apply within 30 days of the date your group policy ends. Individuals do not have to submit evidence of insurability to purchase this coverage. Rates and benefits offered will differ considerably from your current group coverage. Also, employees may be eligible for guaranteed coverage under HIPAA from any carrier in the individual market.

If you have any questions about other Individual plans, please contact your authorized Anthem Blue Cross agent or call (800) 777-6000. These plans can offer more attractive benefits and rates because evidence of insurability is required. Please see below for other important information regarding arbitration procedures.

Sincerely,

Linda Winsick
Small Group Underwriting
Ph: (805) 713-7106 Fax: (805) 713-8006

Arbitration Agreement: We understand that any and all disputes, between us and Anthem Blue Cross and/or Anthem Blue Cross Life and Health, including claims for medical malpractice, must be resolved by binding arbitration, if the amount in dispute exceeds the jurisdictional limit of Small Claims Court, and not by lawsuit or resort to court process, except as California law provides for judicial review of arbitration proceedings. Under this coverage, Anthem Blue Cross and/or Anthem Blue Cross Life and Health and we are giving up the right to pursue on a class basis any claim or controversy against each other.