



Who to contact at UnitedHealthcare:

Our 2-99 Southern California Small Business team is here to serve you

We're serious about your success: Your dedicated, professional team is here to support you when you need us.

New Business

- **Pre-sale questions including pricing, network, product and underwriting**

Call your Account Executive at 1-866-288-4993, choose prompt 1, then prompt 1

- **Request proposals**

- Groups sized 2–50: caquote@uhc.com
- Groups sized 51–99: casubmit@uhc.com

- **Online quoting for groups sized 2–50**

Go to unitedeservices.com

- **Request sales materials**

Groups sized 2–99: caship@uhc.com
Or visit uhctogether.com/casb for product information, forms, rate guide, underwriting guidelines and popular brochures

- **Submit a new case**

E-mail: casubmit@uhc.com

- **Installation questions**

Call Sales Operations at 1-866-288-4993, choose prompt 1, then follow the prompts

- **Open Enrollment meetings**

Call your Account Consultant at 1-866-288-4993, choose prompt 1, then prompt 2

Service

- **For the fastest service**

Go to unitedeservices.com

- **Contact Broker and Employer Services Unit (BSU)**

at 1-800-591-9911 for billing, eligibility, commissions, medical claims and benefits questions

- **You can also send your service inquiries, along with supporting documentation, via e-mail to calbroker@uhc.com.**

Please allow 24 business hours.

- **For additional questions or assistance with an unresolved issue send an e-mail to calbroker@uhc.com.**

Please include the group information and the name of the service representative you spoke with.

- **Dental claim, benefit inquiries and health plan ID cards**

PPO: 1-800-445-9090
HMO (CA only): 1-800-622-6388

- **Fax enrollment changes and terminations to 1-866-372-1316**

- **UnitedHealthcare Benefits ServicesSM: COBRA/HRA, Flexible Spending Account and Pre-Tax Premium**

Call 1-800-318-5311

Renewals

- **Groups sized 2–9:** Call your Renewal Account Executive at 1-800-858-9168 or fax to 1-877-296-9853.

Review product options, pricing, plan changes and ancillary.

- **Groups sized 10–99:** Call your Account Consultant at 1-866-288-4993, choose prompt 1, then follow the prompts.

Review product options, pricing, plan changes and ancillary.

